Clinical and Translational Science Institute / CTSI
at the University of California, San Francisco

CTSI Board Meeting

May 2\textsuperscript{nd} 2012
CTSI – Recent Areas of Progress, cont’d

1. UC BRAID
   • UC ReX
2. Early Translational Research (T1)
3. Clinical Research Services
4. San Francisco Health Improvement Partnerships
5. Online Learning

6. Virtual Home - UCSF Profiles
7. Planning, Evaluation & Tracking
   • Data-driven enterprise
Virtual Home

Technology & Communications to help create a cohesive, efficient, innovation-enabling environment for C&T research

Director: Leslie Yuan
Virtual Home—Consummate Partner

1. **Supporting Role** – Clinical Research HUB – *EVC Office*

2. **Joint Collaborative Partner** – Research Cores – Discovery & Search tool – *Research Resources Program*

3. **Leading Role with constructed partnerships** – Application Review & Tracking tool (A.R.T) – *SOM Pathways & Pathways Funding Agency*

4. **Leading Role with organically developed partnerships** – Profiles ‘feeds’ – *many groups across campus*
Virtual Home–Areas for Growth

1. Defining and implementing business models
   - Due diligence – v. good (build vs. buy)
   - How sustainable? – need to grow

2. Capturing impact & ROI
   - Understanding usage and utility - decent
   - What impact? – need to grow
UCSF Profiles – Key Campus Resource
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Highest-impact visits/month to UCSF Profiles
(definition: 2+ minutes long, from inside the UCSF network)
UCSF Profiles – Key Campus Resource

%age of faculty who self-edited profiles, from launch+18 months

- Asst Professor
- Assoc Professor
- Professor

Narrative | Photo | Pubs | Awards | At least 1
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15% | 10% | 20% | 5% | 25%
UCSF Profiles – Efficiencies & Integration

- 800+ faculty profiles across campus now being automatically updated via feeds from UCSF Profiles
- First integration with Advance live. More to come
- Maturing integration & partnership with public affairs (ucsf.edu) and ITS (White Pages & mobile UCSF)
Planning, Evaluation & Tracking - Overview

- New senior Director from Industry/Genentech (Fabrice Beretta)
- Maturing implementation of ‘Balanced Scorecard’
- Facilitating campus coordinated approach on research analytics
- Launching pilot using Lean Six Sigma to improve operations for Clinical Research Services (CRS)
- Launching models of collaboration within UCSF & across UCs to leverage expertise in Balanced Scorecard, performance management and Lean Six Sigma.
Launched first version of CTSI data ‘shoebox’ and automated ‘Annual Progress’ reporting.
Discussion